Cost Estimates for Tests or Procedures:

Our Financial Advocate can provide you with a cost estimate for your specific test or procedure once your doctor has given us the procedure code. We work to give you as accurate a cost estimate as possible. However, actual charges can change based on your individual needs.

Call 515-386-0256 to reach the Financial Advocate.

If You Have Questions about Your Bill

If you have any questions regarding your bill after your visit, please contact the medical center’s business office:

515-386-0118  
Commercial Insurance

515-386-0117  
Medicaid

515-386-0297  
Medicare

515-386-0116  
Specialty Clinics Billing

515-386-0298  
Blue Cross & Blue Shield

515-386-0298  
Medicare Advantage

If You Have Questions about Your Bill

Greene County Medical Center
1000 West Lincoln Way
Jefferson, IA 50129
515-386-2114
gcmchealth.com
At Greene County Medical Center, we want you to understand the various financial assistance programs available to you. You may call our Financial Advocate at any time to learn more.

If you want to meet with the Financial Advocate, feel free to call and make an appointment.

**Call 515-386-0256 to reach the Financial Advocate.**

We will submit to your insurance company for payment. However, you are responsible to make sure your bill is paid in full. It is also your responsibility to be aware of any exclusions, benefits, co-payments and deductibles outlined in your insurance plan. We will ask for your insurance card each time you register at the hospital to make sure our records are up-to-date.

**Medicare Patients**
If you are a Medicare patient or have opted for a Medicare Advantage Plan, we will submit your services to your insurance company. After we have received payment from Medicare and any supplemental insurance, you will receive a bill for any remaining balance.

We are required to bill Medicare following specific guidelines and procedures which include:

- Asking a series of questions to help us decide whether Medicare should be listed as the primary or secondary insurance. These questions are required to be reviewed each time you register at the medical center to make sure our information is correct.

For questions regarding Medicare or Medicare Advantage plans, please call our Medicare Specialist at 515-386-0297.

**Medicaid Patients**
If you have Medicaid, you must be eligible for coverage at the time of service and present your card. If your Medicaid card shows you have any additional insurance, you must also present that insurance card at time of registration. We will verify eligibility at the time of service.

For questions regarding Medicaid, please call our Medicaid Specialist at 515-386-0117.

**If you have insurance:**

- We are also required to make sure that any test or procedure ordered by the patient’s physician is medically necessary. If Medicare does not consider the test or procedure necessary, you will be asked to sign a form informing you that Medicare will not pay for the service and that you agree to pay for the test or procedure.

**If you don’t have insurance:**

Our Financial Advocate can help you determine if you qualify for any of the following programs.

**Medicaid**
If you meet the rules for Title 19, the Financial Advocate may refer you to a Medicaid Specialist. This person can answer your questions and help you fill out an application.

**Financial Assistance**
If you are not able to pay for all of your bill, you may qualify for financial assistance. The amount of assistance you receive will depend on:

- Household income
- Number of dependents
- Assets

**Prompt Payment Discount**
If you do not have insurance, you will receive a 10 percent payment discount if your bill is paid in full within 30 days.

**Payment Arrangements**
If you do not qualify for Medicaid or financial assistance, you will be asked to make payment arrangements with the business office. The amount you pay on a monthly basis for your account will be based on the balance of your bill.

**Payment Options and Programs**

At Greene County Medical Center, we want you to understand the various financial assistance programs available to you. You may call our Financial Advocate at any time to learn more.

If you want to meet with the Financial Advocate, feel free to call and make an appointment.

Online bill pay is also available. Visit gcmchealth.com and click “Online Bill Pay” on the homepage under “I Need.”

If you have questions or concerns, please contact the Financial Advocate (515-386-0256) or Patient Account Representative (515-386-0117).